

# Media Release



**Government of South Australia**

Office of Consumer and  
Business Affairs

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## **Beauty is in the eye of the accreditation holder**

A Semaphore South woman has been convicted in the Adelaide Magistrate's Court today of falsely claiming her beauty school provided nationally accredited training.

Julianne Truscott, aged 57, was convicted of breaches of the *Fair Trading Act 1987* and ordered to pay costs totalling over \$2250.

In his sentencing remarks, Magistrate Baldino said that it appeared Truscott had "engaged in a deliberate scheme to deceive". He ordered a 3 year, \$5,000 good behaviour bond and \$750 in compensation to the victim, as well as court and prosecution costs.

Truscott falsely represented that her business, Joshanne's Nail and Waxing Academy, was a Registered Training Organisation (RTO) with the Department of Further Education, Employment, Science and Technology (DFEEST).

Truscott was also convicted of misleading a student by providing certification stating that the courses undertaken by them were nationally accredited when in fact they were not.

Upon checking with DFEEST, the student found that Truscott's academy was not a Registered Training Organisation.

Acting Commissioner for Consumer Affairs Anne Gale says traders who attempt to deceive consumers by falsifying their accreditation will be prosecuted where possible.

"Consumers invest both time and money to undertake these courses and they expect that statements made about the qualifications on offer are accurate", the Commissioner said.

"It is heartbreaking for consumers when they realise that the qualifications they have worked hard to achieve may not be recognised by prospective employers."

"Because of the detriment this sort of behaviour can cause, OCBA will seek prosecution of these sorts of offences wherever it is appropriate to do so."

To report concerns about a training organisation consumers should contact DFEEST on 8226 3065 or visit <http://www.training.sa.gov.au>.

DFEEST will refer suspected cases of misrepresentation to OCBA for further investigation.

The Office of Consumer and Business Affairs (OCBA) can be contacted on 8204 9777, or 131 882 for regional callers, or visit [www.ocba.sa.gov.au](http://www.ocba.sa.gov.au).