

# Media Release



**Government of South Australia**

Office of Consumer and  
Business Affairs

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## Travel agency goes under

Commissioner for Consumer Affairs, Mal Hemmerling, is alerting consumers that alternative travel arrangements may need to be made if they have dealt with 'Harvey World Travel (Northpark)'. The business, owned by Travelwright Pty Ltd, has ceased trading.

This travel agency was located at the Northpark Shopping Centre in Prospect. Travelwright Pty Ltd is an independently owned franchise of the Harvey World Travel group. This closure only relates to the Prospect (Northpark) travel agency.

Harvey World Travel Grenfell Street has offered to assist clients who have bookings with the Prospect (Northpark) agency to clarify arrangements and where appropriate, make alternative bookings.

Mr Hemmerling said "Any consumer who has a current booking with Travelwright Pty Ltd for travel in the future should confirm that those arrangements have been made, paid for, and tickets issued. This can be done by contacting Harvey World Travel Grenfell Street."

"If consumers are aware of friends or relatives who are currently travelling interstate or overseas on travel arrangements made by Travelwright Pty Ltd, they should contact them to ensure that the remainder of their trip is booked as planned.

Harvey World Travel has appointed an internal auditor to try and identify all consumers who may be affected by the failure.

"Consumers who deal with a licensed travel agent are protected by the Travel Compensation Fund."

If consumers are unsure of their position or what to do they should contact the Office of Consumer and Business Affairs on 8204 9777. Consumers can contact Harvey World Travel Grenfell Street by visiting 45 Grenfell St, Adelaide or by telephone on 8212 3354. For information about lodging compensation claims directly with the Travel Compensation Fund - telephone (02) 8227 3500.