

Media Release

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Don't get cooked when doing kitchen renovations

If you are looking to renovate your home, be careful about who you get to do the installation work. That was the strong message from the Office of Consumer and Business Affairs following recent complaints and a court action about kitchen installations.

Paul Emmerich Duin and Baymore Pty Ltd recently pleaded guilty in the Adelaide Magistrates Court to carrying on business as a building work contractor without a licence. The company, trading as Impact Kitchens, had undertaken kitchen installation work on a number of properties in the northern suburbs. Duin, of Craigmore, was the director of Baymore Pty Ltd. The court fined Duin and the company \$1500 each, recorded convictions against both, and made orders requiring them to pay costs of \$3,865.

The unlicensed trading was revealed when the Office of Consumer and Business Affairs investigated complaints by consumers about lengthy delays in performing installations and poor quality work, particularly with installing readymade kitchen units.

Duin has also traded under a number of names, including Customtone Kitchens, and currently trades as Kitchens 4 You. All of his business ventures have been from the same premises at Main North Road, Para Hills West.

Commissioner for Consumer Affairs, Mark Bodycoat said, "The message from the Office of Consumer and Business Affairs is very clear. Use a licensed contractor or tradesperson. If you don't, you risk shoddy work and poor business practices."

"Tradespeople who are required to be licensed only get their licences after they have demonstrated that they are suitably qualified and capable of doing the work. If they're not licensed to do the work then they are in clear breach of legislation."

Mr Bodycoat said "Everyone needs to understand that the licensing system is in place for consumer protection."

To check if someone is licensed, visit the Licensing Public Register at www.ocba.sa.gov.au or telephone 8204 9686 (or 131 882 for country callers).

Photos of shoddy work by Duin are available from Tanya Berryman. Please phone 8204 9507.



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