

News Release

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Hon Michael Wright
Minister for Government enterprises

Hon Jennifer Rankine
Minister for Consumer Affairs

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SERVICE CHANGES IN BERRI

Minister for Government Enterprises, Michael Wright, says people in the Riverland are the latest South Australians to benefit from the partnership between the Office of Consumer and Business Affairs (OCBA) and Service SA.

“From today, Riverland residents in need of OCBA services such as a birth, death or marriage certificate will only need to head straight for the State Government’s one-stop-shop in the region – Service SA at Berri,” Mr Wright said.

“Under the new arrangements, people in the Riverland will be able to pay for the renewal of their driver’s licence and apply to register a business name at the same venue. They can do this, and much more, without the need to visit a number of government offices to get things done”.

The OCBA services that are now offered through a dedicated Service SA counter in Berri include:

- Applications for a birth, death or marriage certificate
- Lodgement of a residential tenancy bond
- Applications to register a business name
- Applications to incorporate an association, and
- Payment of occupational licence fees for new applications and licence renewals (eg plumber, builder, travel agent).

Minister for Consumer Affairs, Jennifer Rankine, said “Consumer transactions are already being carried out at all other regional Service SA Customer Service Centres so it’s only logical for them to be managed through the Service SA Branch at 29 Vaughan Street, Berri, as well.”

Consumer Affairs transactions are already happening in various service SA offices in regional South Australia, including, Port Augusta Mount Gambier, Naracoorte, Whyalla, Port Lincoln, Port Pirie, Gawler, Kadina, and Murray Bridge

“Service SA is the single entry point to access State Government information and services, so this move will mean greater convenience for people in the Riverland who, until now, have had to visit OCBA’s office at 30 Kaye Avenue in Berri as part of their bill-paying circuit.

“Most importantly, through its Berri office, OCBA will still be able to deliver face-to-face advice and assistance to consumers who are having problems with goods or services they’ve purchased,” Ms Rankine said.

The Berri Service SA Customer Service Centre is open 9am-5pm, Monday to Friday. For more information on the services available call 13 23 24 or visit www.service.sa.gov.au

For consumer advice phone OCBA on 131 882 (country callers) or visit www.ocba.sa.gov.au.